When we booked your Eurotunnel crossing we arranged for Eurotunnel to send an email to you direct which confirmed your crossing times and dates. This email from Eurotunnel should also show the blue section to your right here for you to complete your Advanced Passenger Information (API).

- Your 8-digit Booking Reference
- Your API booking password
- Now click the ‘Add API to your booking’ to start adding your API.

Having clicked the blue ‘Add API to your booking’ button you will be taken to this API login box for you to provide your Advanced Passenger Information (API).

- Now enter your Booking Reference number (no spaces) and Booking Password as shown in the example opposite (circled in red).
- Now press Continue

Ensure your API is complete for all passengers

If you do not supply your API in advance of travelling, you are likely to be stopped at Check-in and asked to add your passenger details to your booking before continuing on your journey.

Booking reference: 12 34 56 78
Booking password: 1A2B3C

Add API to your booking

Advance Passenger Information (API)

Please log in to provide API

Booking reference: 52672189
Booking password: 5B8Y9T

Continue
• First select the Number of persons travelling on this booking. This will trigger a number of Update boxes in blue to the right of the panel waiting to be filled in by you. For example if there are 4 persons entered, the page will list 4 Update boxes ready for you to complete.

• Now click the first Update box which will take you to the first ‘passenger’s details’ box as shown below, and so on until you have completed the advanced passenger information for all of your passengers.

• Below (4) is the Update box which needs to be completed for all vehicle occupants.

Now complete each section for each passenger travelling in your vehicle
• First name
• Surname
• Gender (follow drop-down box options)
• Date of birth (follow format example shown DD/MM/YYYY)
• Nationality (the nationality of the passenger)
• Document type (‘document’ usually means passport)
• Document number (this is the person’s passport number)
• Issuing state (this will usually be a town or county found on the passport photo page of UK passports)
• Expiry date (this is the expiry date of the passport also usually found on the photo page of UK passports)

When you have completed the API for ALL of your passengers click the ‘Save’ button (or similar). If you need to make any changes just click here and follow the procedures described above, then amend as necessary and re-submit.

Having problems completing your API? Please click here to go to Eurotunnel’s API help page. If you do not have access to the internet, you can call Eurotunnel Contact Centre on 0330 1233207 where one of thir API team will add your passenger information to your booking. Please have your booking reference and passenger details, including passport / ID card information, available. You must obtain consent from all passengers travelling with you before you submit API on their behalf.